



Dallas Independent School District

HILLCREST HIGH SCHOOL

October 30, 2013

To whom it may concern:

It is my pleasure to write this letter of recommendation on behalf of Ron Zander. Mr. Zander and his landscape architectural firm, *Natural Environments*, developed the design and acted as the general contractor for a renovation project located at the main student entry of Hillcrest High School in the fall of 2012. The scope of the renovation involved the overall design, demolition/removal of existing concrete sidewalk and construction of a pavenstone walkway with raised student seating/waiting areas. The project took four (4) weeks and involved 1 work crew.

While construction prior to opening day is inherently stressful for any administrator, Mr. Zander's services as an architect and general contractor were invaluable, and I am extremely pleased with the final result. Specifically, I would give him top marks in the following areas:

- Quality of work performed. The quality of work done was consistently top notch. Mr. Zander used subcontractors who were knowledgeable, skilled, and competent in their respective trades. They were conscientious about following project specifications.
- Quality of work crews. The workmen whom Mr. Zander utilized were professional, reliable, courteous, respectful, and trustworthy. Their pride in their work was evident. They tidied up at the end of each workday.
- Integrity and professionalism. Throughout the project, I was impressed with Mr. Zander's commitment to generating a top quality product, rather than maximizing his profit margin.
- Effective communication. Mr. Zander kept me closely informed of work crew schedules, delivery dates, and projected completion dates of different phases of our project. His communication—whether by cell phone or email—was always clear, informative, and helpful.

In closing, I am very pleased with the final product which Mr. Zander was instrumental in delivering and I am extremely impressed with his work as a general contractor. In a world where substandard workmanship and poor service are unfortunately all too common, Mr. Zander is a rare find. I recommend Ron Zander to you most enthusiastically, and without any reservations. If you have any questions about my experience with him, please feel free to call me at 214-478-6454.

Sincerely,

Ronald K. Jones, Principal
Hillcrest High School

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